



## About Aqua Aid.

Aqua Aid is an assistance program designed to enable customers in need to receive uninterrupted water service. The program is focused on customers within the communities Aqua serves and is funded by donations from Aqua customers like you. That way, neighbors can help neighbors directly in their own communities. One hundred percent of each donation goes directly to those who need it and the contribution is tax deductible.

In addition to financial assistance, customers can learn about water conservation and leak detection through **WaterSmart Tips** available at [AquaAmerica.com](http://AquaAmerica.com).


## How are funds awarded and disbursed?

When a customer calls Aqua to request assistance on a delinquent account, they are prescreened for eligibility and referred to a Salvation Army office that facilitates the program. The Salvation Army provides an application to the customer and conducts an interview to determine if the customer qualifies for assistance under the Aqua Aid program. Upon approval, credits are applied electronically to the customer's account.

## How can I make a donation?

If you don't need Aqua Aid, you might want to help others who do. If so, please complete the form below and include the amount of your tax-deductible donation with your regular water bill payment. Your donation will go toward water bill credits for those less fortunate.

 [AquaAmerica.com](http://AquaAmerica.com)

 [/MyAquaAmerica](https://www.facebook.com/MyAquaAmerica)

 [@MyAquaAmerica](https://twitter.com/MyAquaAmerica)

I authorize Aqua to add the amount below to each of my water bills. (These deductions will continue until you call 877.987.2782 to request that they stop.)

\$5    \$10    \$15    OTHER \$ \_\_\_\_\_

I would like to make a lump-sum donation to Aqua Aid. (Please enclose check made payable to Aqua Assistance Initiative – Illinois and marked "Aqua Aid.")

Name \_\_\_\_\_

Address \_\_\_\_\_  
\_\_\_\_\_

Aqua Account # \_\_\_\_\_

Please fold and include this form with your donation in the envelope along with your Aqua bill payment.